



Service & Warranties booklet

GWM ORA 03

IMPORTANT SAFETY INFORMATION

GWM Genuine Parts are designed and tested to meet your vehicles exact specifications, specifically regarding safety in operation. The quality, dimensions and materials used in their manufacture are identical to those used in production and are the only parts approved by GWM.

GWM are unable to guarantee the reliability or safety of your vehicle should you choose to use alternatively supplied parts. Additionally GWM offer a full range of accessories that also meet these stringent standards and finally for additional peace of mind all GWM Genuine Parts and Accessories purchased are covered by an industry leading 3 years or 60,000 mile warranty.

VEHICLE IDENTIFICATION

Registration No.

Date of Registration

Chassis No.

Motor No.

Selling Retailer

Address

.....
Retailer's Signature

KEEP THIS SERVICE BOOKLET IN YOUR VEHICLE AT ALL TIMES FOR IDENTIFICATION PURPOSES.



To the GWM Owner

Your GWM has been built to a high standard and has been thoroughly checked prior to leaving the factory to ensure many miles of trouble free motoring.

In addition your GWM is given a comprehensive pre-delivery inspection by your retailer, details of which, may be found on (pages 7-8). Once on the road your vehicle is covered by a comprehensive warranty package:

- **The standard 5 years unlimited mileage warranty**
(see pages 4 - 6)
- **The Traction Battery 8 years / 100,000 miles warranty**
(see pages 4 - 6)
- **The 5 years 60,000 miles paint warranty**
(see pages 4 - 6)
- **The 12 years anti-corrosion programme**
(see pages 13 – 20)

As a GWM vehicle owner you can expect a high standard of service from any of the officially appointed GWM retailers located throughout the country, all of whom are listed on the GWM website at: (gwmcars.co.uk). Each and every one of them has a fully equipped workshop, staffed by GWM trained technicians committed to provide the high-quality of service to match your vehicle.

Standard Limited Warranty on New GWM Vehicles

The first owner and all subsequent owners of the vehicle during the warranty period are entitled to the benefits of the GWM Standard Limited Warranty.

What is Covered

- a) It is warranted that each new GWM vehicle supplied by GWM will be free of defects in materials or manufacturer's workmanship during the warranty period.
- b) Any officially appointed GWM retailer in the United Kingdom will make any repairs, using new or remanufactured parts, to correct defects covered by this warranty.
- c) Except as otherwise indicated, this warranty covers your GWM vehicle for 60 month unlimited mileage, from the date of first registration or delivery of the vehicle to the original purchaser, or the date the vehicle is first put in use, whichever is earlier.
- d) Warranty repairs (parts and labour) will be made at no charge. A reasonable time must be allowed after taking the vehicle to the retailer for repairs.

What is Not Covered

- a) Defects, malfunctions or failures following overloading, rallying or racing, speed trials, track use without prior authorisation from GWM, negligence, modification, alteration, tampering, disconnection, improper adjustments or repairs, accidents, installation of parts not equivalent in quality and design to parts supplied by GWM, add-on parts, improper maintenance or use of fuels, oils and/or lubricants other than those recommended.
- b) Cleaning and polishing, replacement of filters, worn brakes and any item performed under normal maintenance services. For full details see schedule of inspection and maintenance services contained in this booklet.
- c) Inconvenience, expenses or commercial losses, resulting from the loss of use of the vehicle (including, but not limited to, lodging bills, car rentals, breakdown recovery charges, other travel costs, loss of pay or other incidental or consequential damages).
- d) 'Environmental damages' resulting from airborne 'Fallout' (e.g. chemicals, tree sap, bird droppings etc), salt, hail, windstorms, lightning, etc.
- e) Any vehicle on which the odometer mileage has been altered.
- f) Routine recharging of air conditioning is not covered unless it is required as part of a warranty repair.
- g) The paint warranty excludes environmental damage and corrosion caused by stone/gravel impacts or salt/sea air damage.

Owner's Responsibilities

- a) As an owner of a GWM vehicle, you are responsible for taking your vehicle to an officially appointed retailer or reputable service agent to obtain vehicle service. However warranty repairs must only be undertaken by an officially appointed GWM retailer.
- b) You are responsible for the proper operation of your GWM vehicle and its care and maintenance in accordance with the instructions found in the schedule inspection and maintenance services contained in this booklet. Any services must be carried out within one month or 1,000 miles either side of the due times or mileage as is applicable. Failure to adhere to the service schedule may result in your warranty being invalidated.
- c) You are responsible for keeping maintenance records since it may be necessary to confirm that the required maintenance has been performed on your vehicle.
- d) To maintain your vehicle to the highest standards, warranty repairs can only be undertaken at authorised GWM retailers and repairers as listed on the GWM website at: (gwmcars.co.uk).
- e) Following off-road use you must examine the underside of your vehicle for damage. Pay particular attention to any grass that may have collected around the braking, steering, drivetrain or suspension components.
- f) Regular cleaning and polishing.
- g) When you change your residence, you are requested to have the new address registered with your nearest officially appointed GWM retailer.



Things You Should Know

General

- a) Pursuant to this warranty, it is the intent of GWM to repair, without charge, any fault that develops during the warranty period, as a result of any defect in materials or manufacturer's workmanship. This includes replacing service supplies (e.g. coolant, refrigerant, etc) if necessary, when making these repairs, providing the vehicle is not due for a service.
- b) Please note the distinction between the terms 'defect' and 'damage' as used in this warranty: 'defects' are covered because GWM accept responsibility for any faulty materials or manufacturer's workmanship on any qualifying GWM vehicle we have supplied. However, since GWM has no control over 'damages' caused by, for example, collision, misuse or lack of maintenance which occur after your GWM vehicle is delivered to you, these damages are not covered by this warranty.
- c) Normal maintenance is excluded from coverage under the warranty because it is the owner's responsibility to maintain the vehicle in accordance with the schedule of inspection and maintenance services contained in this booklet.
- d) For continued correct operation please ensure that air conditioning is operated regularly please see owner's manual for details.
- e) When you change your residence, you are requested to have the new address registered with your nearest officially approved GWM retailer.

Sheet Metal, Paint and Other Appearance Items

Sheet Metal, paint and other appearance defects in your vehicle at the time of its delivery to you are covered by this warranty. However, for your protection, if you do find any such defects, advise your GWM retailer immediately, since normal deterioration of your vehicle's appearance due to its use and exposure to the elements is not covered by this warranty.

Paintwork Warranty

The paintwork on your GWM is warranted for 5 years either/or 60,000 miles against manufacturing defects in the paint material, paint treatment or corrosion on the panel surfaces.

Traction Battery Warranty

The Traction Battery on your GWM is warranted for 8 years either/or 100,000 miles against manufacturing defects. During the vehicles usage some battery capacity degradation will occur. This is normal and is not considered a Manufacturing defect. Provided that SoH value measured does not fall below 70% before the expiry of warranty period.

Production Changes

The manufacturers and officially appointed GWM retailers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

The statements contained herein do not affect consumer statutory rights and are in addition to any other remedies the owner may have under law.

Pre-Delivery Inspection and Adjustment Service Checklist

PRE ROAD INSPECTION

- | | | | | | |
|---|--------------------------|--|--------------------------|---|--------------------------|
| · Lubricate and check operation of bonnet release mechanism. | ☐ | · Check/top up front transaxle oil. | ☐ | · Check operation of all lights. | ☐ |
| · Check alignment of bonnet. | ☐ | · Check/top up rear transaxle oil. | ☐ | · Check operation of horn. | ☐ |
| · Lubricate and check operation of door hinges and lock mechanisms. | ☐ | · Check/lubricate jack and ensure jack and tool are correctly located. | ☐ | · Inspect steering column U/J's for serviceability. | ☐ |
| · Check operation of windows manual/power. | ☐ | · Check/top up washer fluid reservoirs. | ☐ | · Inspect track-rod ends for security and installation. | ☐ |
| · Check central locking switches and mechanism for correct function. | ☐ | · Check wipers for quiet and effective operation. | ☐ | · Inspect rack boots for damage and oil seepage. | ☐ |
| · Lubricate and check operation of boot/tailgate hinges and lock mechanisms. | ☐ | · Check/adjust aim of washer jets. | ☐ | · Check security of steering rack mounting. | ☐ |
| · Inspect EV charging point cap for ease of operation and lubricate accordingly. | ☐ | · Inspect road wheels for damage. | ☐ | · Remove and discard plastic covers (if fitted) from brake discs. | ☐ |
| · Check/top up brake fluid reservoir. | ☐ | · Check/adjust wheel nut torque. | ☐ | · Connect GWM diagnostic tool and check all systems are functioning correctly and clear memory. | ☐ |
| · Check battery's charge and top up electrolyte level (Excluding high voltage battery). | ☐ | · Check/adjust tyre pressures. | ☐ | · Check/perform any recall campaign work or software updates. | ☐ |
| · Ensure battery cables are secure and coated with petroleum jelly. | ☐ | · Check seats for adjustability. | ☐ | · Check eCall activation. | ☐ |
| · Check/top up coolant level. | ☐ | · Check operation of folding rear seat. | ☐ | | |
| · Check security of all hoses. | ☐ | · Check seat belt function. | ☐ | | |
| · Check for coolant loss and rectify accordingly. | ☐ | · Install fuses and initialise systems etc. | ☐ | | |
| · Check cooling fan and electrical connections for security. | ☐ | · Activate anti-theft systems. | ☐ | | |
| | | · Inspect fusible links for security. | ☐ | | |
| | | · Examine light lenses for dust/water ingress. | ☐ | | |



Pre-Delivery Inspection and Adjustment Service Checklist

ROAD TEST INSPECTION

(Minimum 15 minutes)

- Check operation of all instruments. ☐
- Check in car entertainment system operation and reception. ☐
- Check operation of power sockets. ☐
- Ensure operation of foot and hand brake. ☐
- Check operation of hill-holder (if fitted). ☐
- Check heating/ventilation system for correct operation. ☐
- Ensure smooth operation of gear change. ☐
- Check graphic monitor operation, functionality and settings. ☐
- Check steering wheel for free play. ☐
- Ensure steering is smooth and responsive. ☐
- Check operation of cruise control (if equipped). ☐

POST ROAD INSPECTION

- Perform 4-wheel alignment check. ☐
- Visually check for coolant/lubricant loss. ☐
- Inspect power steering system for security. ☐
- Inspect brake pipes/hoses for fluid loss. ☐
- Ensure that external paint finish is blemish free. ☐
- Ensure trim finishings are free of contamination and securely fitted. ☐
- Ensure that all relevant documentation is completed and placed in the vehicle. ☐
- Charge high voltage battery and confirm correct operation of charging system. ☐

PRE-DELIVERY INSPECTION

The P.D.I. on this vehicle has been performed in accordance with the approved schedule.

Retailer Stamp

Date

Miles

Signature



GWM ORA 03 Vehicle Model Range

Schedule of Inspection and Maintenance Services

Maintenance Item	Maintenance Interval (number of miles or before the expiry of the time period indicated in months whichever occurs first)									
	x 1000 Miles	18	36	54	72	90	108	126	144	Under Severe Driving Conditions
	or Months	24	48	72	96	120	144	168	192	
1 AUXILIARY BATTERY	I	I	I	I	I	I	I	I	I	
2 TRACTION BATTERY COOLANT	I	I	I	I	I	I	I	I	I	
	Change at not more than 4 years or 48,000 miles									
HEATER COOLANT	I	I	I	I	I	I	I	I	I	
	Change at not more than 4 years or 48,000 miles									
4 COOLING SYSTEM, HOSES / CONNECTIONS	I	I	I	I	I	I	I	I	I	
5 e-TRANSAXLE FLUID		I		I		I		I		Replace at 30,000 miles
6 BRAKE FLUID	R	R	R	R	R	R	R	R	R	
7 LUBRICATION OF BONNET AND DOOR HINGES / CATCHES	I	I	I	I	I	I	I	I	I	
8 DISC BRAKE PADS AND DISCS	I	I	I	I	I	I	I	I	I	6 months
9 BRAKE LININGS AND REAR DISC / DRUMS	I	I	I	I	I	I	I	I	I	6 months
10 BRAKE LINES		I		I		I		I		
11 TRACTION BATTERY (SECURITY/STATUS)	I	I	I	I	I	I	I	I	I	
12 PARK AND SERVICE BRAKE OPERATION	I	I	I	I	I	I	I	I	I	
13 FRONT AND REAR AXLE SHAFTS AND JOINTS	I	I	I	I	I	I	I	I	I	12 months
14 STEERING AND SUSPENSION SYSTEMS	I	I	I	I	I	I	I	I	I	12 months

Key to symbols:

I : Inspect, correct or replace as necessary. **R** : Replace or change. **A** : Adjust. **P** : Perform.



GWM ORA 03 Vehicle Model Range

Schedule of Inspection and Maintenance Services

Maintenance Item	Maintenance Interval (number of miles or before the expiry of the time period indicated in months whichever occurs first)									
	x 1000 Miles	18	36	54	72	90	108	126	144	Under Severe Driving Conditions
	or Months	24	48	72	96	120	144	168	192	
15 OPERATION OF LIGHTS, WIPERS, WASHERS	I	I	I	I	I	I	I	I	I	
16 ROTATE ROAD WHEELS FRONT TO REAR (IF REQUIRED)	P	P	P	P	P	P	P	P	P	12 months
17 TYRE CONDITION AND INFLATION PRESSURES	I	I	I	I	I	I	I	I	I	12 months
18 FULL GEOMETRY CHECK (FRONT & REAR)	Perform as required at additional cost if abnormal wear is detected									
19 AIR CONDITIONING SYSTEM		I		I		I		I		
20 POLLEN FILTER(S)	R	R	R	R	R	R	R	R	R	
21 RECALL CAMPAIGN WORK OR SOFTWARE UPDATES	P	P	P	P	P	P	P	P	P	
22 MIDTRONICS BATTERY CHECK (AUX BATTERY)	P	P	P	P	P	P	P	P	P	

Key to symbols:

I : Inspect, correct or replace as necessary. **R** : Replace or change. **A** : Adjust. **P** : Perform.



GWM ORA 03 Vehicle Model Range

Schedule of Inspection and Maintenance Services

CAUTION

- 1) The regular maintenance should be registered by your authorised GWM Dealers. GWM will not be liable for the consequences of failing to have the vehicle serviced by an authorised GWM dealer or reputable service provider by the stipulated time or mileage.
- 2) Since airbags are safety features, they do not require regular maintenance. However we would recommend you visit your GWM dealer every 5 years to have the diagnostic system memory checked to ensure your airbag system is functioning correctly.
- 3) Due to differences in model configurations, some service items may not apply to the vehicle you purchased, please use the standard appropriate to your actual vehicle.
- 4) After 144,000 mile / 192 month service is completed the service schedule repeats from 18,000 mile service onwards.

Severe Driving Conditions

- Operating in extremely cold weather
- Repeated short trips
- Driving in dusty roads
- Driving on rough and/or muddy roads
- Driving in areas using road salt or other corrosive materials
- Driving for extended periods in coastal areas



To the GWM Owner

Your new GWM has been treated during manufacture to protect it against corrosion and this together with the programme outlined in this booklet enables GWM to offer you the benefit of a twelve year warranty against rusting of the body panels or bodywork structure from internal to external surfaces (see terms and conditions).

Adhering to this programme will not only increase the service life of your vehicle, but a fully validated warranty booklet will also serve to enhance its resale value. It is therefore to your benefit to spend a few minutes of your time familiarising yourself with the terms and conditions of the warranty.

Even though this warranty expires after twelve years, we strongly recommend that you continue to have body inspection/services carried out at the prescribed intervals in order to increase your vehicle's service life and its resale value.

Bodywork Care and Maintenance

Your vehicle has been designed and built to resist corrosion. Regular care and maintenance will continue to ensure the effectiveness of the anti-corrosion protection.

The recommendations set out below should therefore be followed:

- **Clean and polish the vehicle regularly and attend to any chips or scratches in the paintwork.**
- **Remove any compacted mud and hose the inside of the wheel arches regularly.**
- **The underside of the vehicle and the wheel arches should be thoroughly cleaned at least once a year, preferably after the winter.**
- **Cleaning additives that contain strong solvents or petroleum should not be used.**



The Twelve Year Anti-Corrosion Programme

TERMS AND CONDITIONS

Warranty Period

GWM hereby guarantee the vehicle specified in this booklet against rusting of the body panels or bodywork structure from internal surfaces to external surfaces for a period of twelve years from the original registration date or the date the vehicle was used whichever occurs first subject to the terms and conditions set out in this booklet.

This warranty is limited to the bodywork and body panels below the bottom of the window line.

Body Services

The vehicle must be presented to an officially appointed GWM retailer or reputable service agent at the following intervals for inspection, and if necessary retreatment **USING EXCLUSIVELY MATERIALS APPROVED BY GWM** or of a certified equivalent quality.

- 1) 24 months after initial registration
- 2) 48 months after initial registration
- 3) 72 months after initial registration (Retreatment must be performed)
- 4) 96 months after initial registration
- 5) 120 months after initial registration
- 6) 144 months after initial registration

Each of these inspection services must be performed within 1 month either side of the anniversary date of the vehicle's registration.

Each service must be recorded and validated by the GWM retailer performing the service.

The cost of the service is to be borne by the customer at the rate prevailing at the time of the service.

(Consult your local GWM retailer for details).

If the body services are not performed within the specified time limit, this warranty will be rendered null and void and cannot be reinstated by subsequent service.

Claims Procedure

If an owner wishes to make a claim under the terms of the warranty the vehicle and this booklet should be presented to a GWM retailer within thirty days of the rust damage becoming apparent. Any action deemed appropriate by the retailer will then be taken.

GWM shall not be liable for any additional rust damage caused by the failure of the owner to present the vehicle to a GWM retailer within the 30 day period.

Body Repairs and/or Replacements

Should any part of the bodywork covered by this warranty require replacement, or if any such part is modified in any way, then these parts must be treated by a GWM retailer within 14 days of such replacement or modification. The cost of such treatment will be borne by the vehicle owner save in the case where repairs or any replacement is effected pursuant to this warranty when the cost of the treatment will be borne by GWM.

Failure to treat such parts of the vehicle USING MATERIALS APPROVED BY GWM, or parts of a certified equivalent quality will invalidate the warranty on the components repairs, replaced or modified.

Limitations

The liability of GWM under this warranty shall be limited to:

- a) The repairs or replacement of parts affected by corrosion damage as deemed necessary by GWM which shall be carried out by a repairer approved by GWM.
- b) The cost of treatment of such repairs or replaced parts.
- c) The maximum aggregate liability of GWM in respect of all claims made under this warranty shall not be in excess of two thirds of the trade value of the vehicle as specified in Glass's Guide at the time of repair. Once the payment of the maximum claim amount has been made this warranty shall be rendered null and void.

Under no circumstances shall GWM be liable for any consequential loss howsoever caused.

Exclusions

This warranty is not applicable to:

- a) Any vehicle used for motor sport competitions or which are subject to abnormal operating conditions.
- b) Corrosion damage to vehicles used in conditions which makes them susceptible to accelerate corrosion, e.g. exposure to acids, salts, chemical or corrosive agents.
- c) Corrosion damage to suspension components, brightwork, attaching parts and any other mechanical parts.
- d) Damage caused by external corrosion or inward penetration of the paintwork by corrosion.
- e) Rust damage to parts of the vehicle which due to the vehicle's construction cannot be rustproofed.
- f) Abrasions and stone chips that are left unattended can cause extensive damage and as such damage is not covered under the terms of this guarantee. It is imperative that such blemishes are attended to with the minimum possible delay.

General

This warranty is transferable but you are asked to advise GWM of any changes of ownership.

This warranty is in addition to any recourse you may have under law and in no way affects or limits your statutory rights.



Second Year Body Inspection

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:

.....

Servicing Dealer

.....

A/C No.

.....

Signed

.....

Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Area Code

Customer Signature

YEAR 2 STANDARD BODY INSPECTION

- 1) ENSURE UNDERBODY IS THOROUGHLY CLEANED
- 2) FLOOR LEVEL INSPECTION

Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.

- Inside Doors
- Bonnet
- Doors
- Over Wheelarches
- Headlight Area
- Box Sections
- Bootlid
- Door Pillars

- 3) RECORD ANY EXTERNAL PAINT DAMAGE



Fourth Year Body Inspection

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:

.....

Servicing Dealer

.....

A/C No.

.....

Signed

.....

Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Area Code

Customer Signature

YEAR 4 STANDARD BODY INSPECTION

- 1) ENSURE UNDERBODY IS THOROUGHLY CLEANED
- 2) FLOOR LEVEL INSPECTION

Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.

- Inside Doors
- Bonnet
- Doors
- Over Wheelarches
- Headlight Area
- Box Sections
- Bootlid
- Door Pillars

- 3) RECORD ANY EXTERNAL PAINT DAMAGE



Sixth Year Body Inspection

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:

.....

Servicing Dealer

.....

A/C No.

.....

Signed

.....

Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

--	--	--	--	--	--	--	--	--	--

Area Code

--	--	--	--	--	--	--	--	--	--

Customer Signature

YEAR 6 BODY SERVICE

RETREATMENT MUST BE PERFORMED

- 1) ENSURE UNDERBODY IS THOROUGHLY CLEANED
- 2) THE FOLLOWING AREAS SHOULD BE RETREATED:
 - Floor
 - Tailgate/boot lid seams and box sections
 - Rear wing/quarter panels/C-post wheel arches and seams
 - Inside all pillars/box sections
 - Bonnet
 - Front box sections
 - Front wing and cavities
 - Front end and headlight area.
- 3) THE FOLLOWING AREAS SHOULD BE RETREATED:
 - Underside
 - Sills
 - Underbody sections
 - Body floor supports
 - Any areas that are dry, appear to have been missed or where anti-corrosion materials are flaking.
- 4) RECORD ANY EXTERNAL PAINT DAMAGE



Eighth Year Body Inspection

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:

.....

Servicing Dealer

.....

A/C No.

.....

Signed

.....

Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Area Code

Customer Signature

YEAR 8 STANDARD BODY INSPECTION

- 1) ENSURE UNDERBODY IS THOROUGHLY CLEANED
- 2) FLOOR LEVEL INSPECTION

Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.

- Inside Doors
- Bonnet
- Doors
- Over Wheelarches
- Headlight Area
- Box Sections
- Bootlid
- Door Pillars

- 3) RECORD ANY EXTERNAL PAINT DAMAGE



Tenth Year Body Inspection

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:

.....

Servicing Dealer

.....

A/C No.

.....

Signed

.....

Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Area Code

Customer Signature

YEAR 10 STANDARD BODY INSPECTION

- 1) ENSURE UNDERBODY IS THOROUGHLY CLEANED
- 2) FLOOR LEVEL INSPECTION

Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.

- Inside Doors
- Bonnet
- Doors
- Over Wheelarches
- Headlight Area
- Box Sections
- Bootlid
- Door Pillars

- 3) RECORD ANY EXTERNAL PAINT DAMAGE



Twelfth Year Body Inspection

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:

.....

Servicing Dealer

.....

A/C No.

.....

Signed

.....

Date

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code

Area Code

Customer Signature

YEAR 12 STANDARD BODY INSPECTION

- 1) ENSURE UNDERBODY IS THOROUGHLY CLEANED
- 2) FLOOR LEVEL INSPECTION

Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.

- Inside Doors
- Bonnet
- Doors
- Over Wheelarches
- Headlight Area
- Box Sections
- Bootlid
- Door Pillars

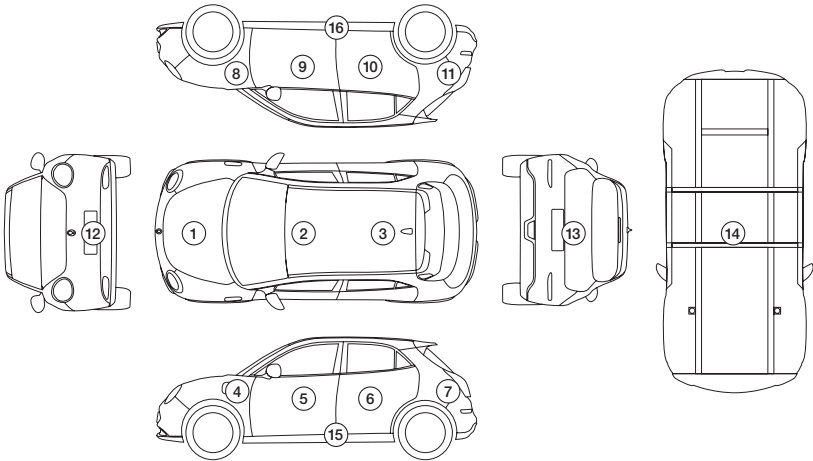
- 3) RECORD ANY EXTERNAL PAINT DAMAGE



5 Door Body Inspection Chart

Show inspection result on appropriate service card by entering appropriate defect code and area code.

- A : STONE DAMAGE
- B : DENT
- C : PAINT FAILURE
- D : SCRATCH
- E : SEAM CORROSION



RETREATMENT AFTER BODY REPAIR

Date	Area	Retailer Details



I.M. NEV Motor Distributors (UK) Limited
The Gate, International Drive, Solihull B90 4WA
Part No. 1234-25-UK